



TRAVEL PLANNING SERVICE AGREEMENT

Serendipity Destinations and its subsidiaries (also referred to as “SD” in this document) agrees to provide the travel planning services as described below to the following Client and the persons in their travel party:

First and Last name of the Client: _____

Email of the Client: _____

Telephone of the Client: _____

Description of the Trip: Destination: _____

Departure Date: _____

Purpose of the Trip: _____

Number of Total Passengers: _____ including _____ Adults and _____ Children aged 2 – 12.

Travel Planning Services agreed upon at initial consultation:

The fee for the described travel planning service is **\$50.00**. Click Here to Pay: [PAY NOW](#)

To begin the travel quoting work, this non-refundable deposit payment of **\$50.00** is required, and confirmation of payment will be confirmed by SD. Once the travel planning service fee balance and the initial trip deposit are received, SD will secure and confirm accommodations and other travel arrangements as agreed. This fee is payable upfront but is deducted from the cost of your trip.

Terms and Conditions:

- Availability and price quotes are applicable to the date and time at which they are requested and cannot be guaranteed until payment is made.



- Quotes in a foreign currency fluctuate with exchange rates and international payments may carry a foreign transaction fee.
- SD will make every effort to honor the price as originally quoted, however, under certain circumstances additional costs by a supplier or government may be imposed due to an increase in the cost for one or more of the travel components.
- Flight confirmation is subject to availability and prices are subject to change after the date of deposit, including price increases in the fee for a seat assignment, fee for baggage, applicable fuel surcharges, or an increase in a government imposed fee or tax. I consent to pay for such charges and authorize SD to charge my credit card for such additional amounts.
- Passport copies are required to confirm international air reservations.
- Correct legal names that match identification to be used for travel must be provided by the client to SD. Name changes are not permitted on airline tickets. Clients are responsible for providing accurate information on Client Traveler Profile form. SD is not responsible for costs incurred by incorrect information provided for travel planning including reservations and airline tickets.
- Certain suppliers reserve the right to increase prices to cover increased costs, fuel surcharges, tariffs and taxes, and to reflect fluctuations in foreign exchange markets.
- If for any reason my credit card charges are later declined, reversed, or SD and its suppliers are unable to receive payment for the travel plans and services, I acknowledge that this is a binding contract between myself and SD and SD shall be entitled to recovery, including reasonable attorneys' fees in connection with collection.
- Overnight shipping fees for documents shipped to client from SD may be billed to client.
- SD offers retail travel services to customers, which are provided by separate and independent vendors of travel services. SD does not operate, control, or otherwise provide the services of the independent travel vendors. Hence, customer agrees that SD acts only as agent for the client in acquiring transportation, hotel accommodations, sightseeing and other privileges, or services for the clients' benefit, and on the express condition that SD shall not be responsible for any loss, accident, injury, delay, defect, omission or irregularity which may occur or be occasioned, whether by reason of any act, negligence or default of any company or person engaged in or responsible for carrying out any of the arrangements, or otherwise in connection therewith.
- I have also read and agree to the suppliers booking Terms and Conditions as set forth.



Client Responsibilities:

- Travel documents, including passports, visas, and health/vaccination certificates required are your responsibility. Valid Passports are absolutely required for all international destinations and the expiration date should be at least 6 months following the return date of your trip. Some countries require that your passport have two to four blank visa/stamp pages. Some airlines will not allow you to board if this requirement is not met. Please visit this link for more information: <https://travel.gc.ca/travelling/documents>. The name, date of birth and gender that appears on your Passport must exactly match the same such data that is listed on airline ticket(s) and booking records. Additionally, a visa and vaccinations may be required. Please note that even when a visa is issued, a traveler may be denied entry since each country's local immigration officials make the final entry decision. Several factors including past criminal record may contribute to the decision of the local immigration official(s). Should a visa not be issued, SD is not responsible for lost payments made toward the contemplated trip.
- Visit the Government of Canada's web-site <https://travel.gc.ca/travelling/advisories> on a regular basis for information regarding incidence of disease, terrorism, safety issues, crime, the need for travel documentation (such as passports, visas, proof of health/vaccination certificates), health hazards, and other restrictions regarding travel to your domestic and/or international destination(s), and re-entry into Canada. Required or advised inoculations you decide to obtain upon the advice of your personal physician may need to be administered in a series of doses months ahead of your planned departure and such time element should be taken into account by you when making deposits and/or nonrefundable final payments. Visit the websites of the USA Centers for Disease Control www.cdc.gov and the International Society of Travel Medicine www.istm.org.
- Act as the Group Leader for all passengers included in this trip. This means being held responsible for their knowledge and Agreement to all terms of this Service Agreement and representing their total travel requests and needs and disclosing to SD all of their booking information as required. I understand and accept the above Terms and Conditions of the SD Service Agreement including the Fee Structure and I have read and understand my Client Responsibilities as stated above. I acknowledge and accept there are cancellation policies, change fees, and penalties that apply to my travel plans and services, which have been provided to me in writing. I agree to all such cancellation policies, change fees, and penalties, and understand that un-used portions of travel vouchers are non-refundable. I further understand that I am accepting these terms for all Passengers for whom I am making travel arrangements.

Client Signature

Client Name

Date